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-- Vern Krishna ... -- A tax system must be fair if taxpayers are expected to respect it. An unfair system fosters tax evasion. Unfortunately, any discussion about fair taxation causes glassy eyes for the duration of the discussion. Except, of course, during a federal election, when politicians cannot shove out enough tax law to the electorate: income splitting, "Family Packs," increased Tax Free Savings Account limits, home care credits, and more to come in the coming weeks as we approach voting day. ... -- Noticeably absent in the torrent of tax giveaways is any discussion about access to justice for lower-and middle-class Canadians. ... -- Access to justice is a hot topic for political speeches -particularly when the topic

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Many people can't afford to pay for legal services

Vern Krishna

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Noticeably absent in the torrent of tax giveaways is any discussion about access to justice for lower-and middle-class Canadians.

Access to justice is a hot topic for political speeches -particularly when the topic is legal aid for criminal and family law. There are, however, also millions of Canadians without access to justice in an area of law that affects their daily lives: lower-and middle-income individuals embroiled in tax, Canada Pension and Employment Insurance disputes with big government.

Unfortunately for these individuals, the Charter of Rights and Freedoms, which protects a range of alleged criminals and refugee claimants, does not apply to tax law. Thanks to former prime minister Pierre Elliott Trudeau, the Charter does not protect property rights, which affect "ordinary" Canadians.

The high costs of legal services in tax law -a function of market economics, complexity of the subject, professional malpractice risk, and escalating overhead costs -put the resolution of tax disputes beyond the reach of most people. Thus, increasing numbers of individuals must represent themselves before the Tax Court of Canada and in the Federal Court of Appeal. These self-represented litigants impose substantial indirect costs on the judicial system -courts, judges, administrative staff and Crown counsel.

The rules of the game in tax disputes are stacked against the taxpayer. The Minister of National Revenue's tax assessment is presumed to be correct, unless the taxpayer can establish otherwise. Discharging the burden of proof can be expensive for individuals, who must fight against the collective resources of the Canada Revenue Agency and the Department of Justice.

Both will drag their feet as the daily compounding interest costs on the assessment mount and ultimately break the taxpayer.

The high cost of legal services is exacerbated by the minimal cost recovery, even if the taxpayer wins his or her case. For example, in litigation for less than \$50,000 in taxes, the tariff cost recovery is about \$2,200. This amount covers filing fees, examination for discovery, trial preparation, a one-day hearing and after-judgment services. Try getting a first year lawyer -carrying overhead of 50% -to work for that amount. Regardless of ultimate victory, faced with litigation risk in the Tax Court of Canada, an individual must weigh whether it is even worth taking on the government, paying high legal fees and, even if successful, recovering only a minimal fraction of costs.

The government writes the rules and ensures that it reaps the benefits from minimal cost recovery for successful taxpayers. The tariff lowers the cost of government legal services, which protects the federal budget. The low tariff also means that the individual must pay the difference between her lawyer's actual fees and any cost recovery. Thus, faced with the possibility of loss (litigation risk) and escalating daily compound interest on any unpaid tax assessment, many individuals capitulate or represent themselves.

Capitulation means complete victory for the tax department. Self-representation, involving a statute as complex as the *Income Tax Act*, allows junior government lawyers to use the taxpayer as a punching bag for practice. They smell the blood of victory even before the trial starts. The cost savings of minimal cost recoveries translate into increased hidden costs of selfrepresentation.

Tax promises have a short lifespan and are forgotten for four years. Some, however, have an interminable gestation period: five years in the case of the income splitting and TFSA proposals and then only if we have eliminated the deficit. However, tax disputes with government are enduring and, sometimes, also unending. Unfortunately, Trudeau was not concerned about economic issues and decided to sacrifice property rights from the Charter.

Ultimately, the hidden costs of denying access to legal services is about fairness and justice for all. Loss of respect for a tax system ends in blatant avoidance and escalating enforcement costs.

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